

RAYMUNDO HERNANDEZ

Elmwood Park, IL 60707 | (773) 957-4849 | Rjhern37@neiu.edu

GitHub - <https://github.com/rjhern37>

LinkedIn - <https://www.linkedin.com/in/rjhern37/>

Portfolio - <https://rjhern37.github.io/Rays-website/>

Professional Summary

Solution-driven professional who excels in collaborative work environments while focusing on customer satisfaction. Proven experience developing consumer-focused websites using HTML, CSS, JavaScript, Mongo, Express, React.js, and Node.js. Experience building applications for desktop, phone and mobile app users, meeting highest standards for web design, user experience and speed. Translates solutions into code and works across many different APIs, third-party integrations and databases. Special talent for communication and project management backed by training in Business Management.

Web Development and Technical Skills

Projects

Music Clone | Lead Developer

Deployed: [Music-clone](#) | Github Repo: [Music-clone Repo](#)

- A simple app that allows you to play random sounds with your keyboard
- HTML, CSS, JavaScript, Paper.js

Color Game | Lead Developer

Deployed: [Color-Game](#) | Github Repo: [Color-Game Repo](#)

- A simple RGB color guessing game with an easy and a hard mode, how many can you guess correctly?
- HTML, CSS, JavaScript

Team Project Generator | Lead Developer

Github Repo: [Team-Project-Generator Repo](#)

- A Back-end app using Node.js which allows user to create a roster sheet for an upcoming project
- Node.js, Axios, Inquirer, Jest

Coding Resources | Team Project

Deployed: [Coding-Resources](#) | Github Repo: [Coding-Resources Repo](#)

- A Full-Stack app that allows users to create, update and delete various coding resources
- HTML, CSS, JavaScript, Express, MySQL, Sequelize, Passport, bcrypt, Handlebars, AOS, Chalk, Bulma

Experience

Guest Experience Manager

Sep 2015 - Sep 2020

Amazing Chicago's Funhouse Maze

Chicago, IL

- Promoted to Manager from Cashier after showing exceptional customer service and leadership skills
- Perform managerial open/close duties, including cash management, reconciliation, store operations and lead shift teams of 4-6 employees

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- Resolve any customer complaints with patience and understanding, used quick response and dynamic service skills to build relationships with patrons, improving customer retention rate
- Assist in staff hiring and training, as well as help organize customer and staff events, including: The "Haunted Maze", which resulted in greater brand exposure and additional revenue not typical of that season

Ticket Booth Agent

Amazing Chicago's Funhouse Maze

Aug 2012 - Sep 2015
Chicago, IL

- Used point of sale system to process customer transactions
- Perform open/close duties as directed
- Provide direct customer service to diverse customer base
- Interacted with customers and ensured meaningful experiences
- Promoted to Manager in September 2015

Education

Certificate in Full Stack Web Development: Northwestern University, Evanston, IL

A 24-week intensive program focused on gaining technical programming skills in HTML5, CSS3, JavaScript, JQuery, Bootstrap, Node.js, MySQL, MongoDB, Express, EJS, Handlebars.js & React.js

Bachelors of Science in Business Management: Northeastern Illinois University, Chicago, IL

Digital Marketing, International Marketing, Marketing Research, Financial Analysis

Affiliations

ALPFA (Association of Latino Professionals for America) Chicago, Member, 2019-Present